



## JOSEPH KUOSAC WARRANTY TERMS & CONDITIONS

Thank you for purchasing Joseph Kuosac works. The following document will address JK policies regarding the terms of use and warranty system. For all works of JK, we have done many R&D, trials and errors, and tests to ensure and maintain the highest quality of JK. Please follow accordingly to proper uses listed in our user manual and you will be able to receive warranty for your purchases. It is important to keep all records of purchases from your authorized JK dealer as this information will be needed to meet our warranty terms.

All JK works that qualify our warranty terms will have a one-year warranty system, which covers any manufacturing or technical issues. Please contact your authorized JK dealer immediately when encountering a problem, they will always be available and willing to help your needs. After your authorized JK dealer is informed, they will report to us for further assistance.

### **Within the one year warranty period, JK ensures warranty for all purchases with defects in manufacture.**

- Any part found to be defective during this period will be repaired or replaced by JK, and the process will be done through communicating with an authorized JK dealer.
- Any part replaced under the warranty terms will be covered for the remaining period of the warranty of the purchased JK work.
- Any parts replaced under warranty must be returned to JK by the authorized JK dealer.
- JK will cover the labor charges for work carried under warranty.

### Conditions and Requirements:

1. The JK work must be purchased from an authorized JK dealer.
2. The warranty described above is only valid to the authorized JK dealer you purchased from.
3. The JK work must not have been subject to any modification or replacement (e.g JK wheel sets).
4. The JK work must not have been misused, inadequately maintained, or incorrectly serviced or maintained.
5. Defects caused by the use and accessories from non-JK brands, are not covered by this warranty.
6. The purchase must fit the one-year warranty period.
7. JK is not responsible for modification and replacement that is done by non-authorized JK dealers.

### Specifications: JK Wheel Sets and Tires:

1. The purchased JK wheel set 2S must not have been subject to any modification or replacement as JK wheel sets are designed by using only JK components (rim, hub, spoke, etc.). With the exception of JK wheel set 6S that is compatible with only Brompton 6S rear hub.
2. For the warranty to be valid, the purchased JK wheel set must be laced by JK, and do not remove the warranty label that is placed on the rim.
3. The purchased JK tire must be used accordingly as recommended, any improper or abnormal usage will not be fit for warranty.